



OBJECTIVES:

- Accountability: Declare roles and assignments
- Advocacy: Identify patient needs
- Critical Thinking: Prioritize and recognize obstacles
- Communication: Share important information
- Collaboration: Utilize an interdisciplinary approach

OUTCOMES:

- Share best practices
- □ Improve communication
- Promote cohesiveness
- □ Increase staff morale
- Enhance patient and organizational outcomes

WHO:

- All nurses on the unit
- All nursing support staff (CNA/MA/HCT)
- Administrator
- Director of Nursing
- Head of pertinent disciplines (Dietary, Social Work, Physical Therapy, Engineering, Central Supply, etc.)

WHEN:

Every morning (assign a meeting time for each unit)
Keep meetings within 15 minutes in length

WHERE:

Nursing station on each unit

HELPFUL TIPS:

- Assign a meeting facilitator (usually the administrator of the facility)
- Standing during meetings keeps the meetings short and to the point
- ☐ Keeping meetings within 15 minutes emphasizes being prepared and direct
- Keep meeting times consistent (morning is best)

- Do not begin until everyone is present (minimizes stragglers)
- Avoid discussing personal concerns
- ☐ Include reminders for in-services, meetings, etc. and updates towards the end of the meeting
- Always conclude with achievements, milestones, praise, words of encouragement, motivational quote, etc.